

GeoStar Contacts – Distributor

Phone #	Name	Title & Description	Email Address
800-934-5160	Front Desk		
Sales			
260-247-3279	Bruce Cole	Vice President - Residential Sales and Marketing	bruce.cole@waterfurnace.com
Sales - GS Distributor			
260-442-9443	Bret Ross	Director - Residential Sales	bret.ross@waterfurnace.com
877-634-1678	Pat Schipper	Regional Manager - Distributor Sales	pat.schipper@waterfurnace.com
877-304-0724	Chris Wasko	Regional Manager - Distributor Sales	chris.wasko@waterfurnace.com
514-929-4361	Marc Belanger	Regional Manager - Canada	marc.belanger@waterfurnace.com
Customer Support - Order Processing			
888-929-2837 opt. 2	Riley Church	Customer Support	customersupport@waterfurnace.com
Technical Support (tech.services@waterfurnace.com)			
888-929-2837 opt. 1	Bill Lichtsinn	Tech Service	tech.services@waterfurnace.com
888-929-2837 opt. 1	Dave Shepherd	Tech Service	tech.services@waterfurnace.com
888-929-2837 opt. 1	Jim DiFilippo	Tech Service	tech.services@waterfurnace.com
888-929-2837 opt. 1	Paul Miller	Tech Service	tech.services@waterfurnace.com
888-929-2837 opt. 1	Mike Kossler	Tech Service	tech.services@waterfurnace.com
800-455-3624	After Hours Pager	After hours pager	
Warranty (warranty@waterfurnace.com)			
800-265-5303	Andrea Niemoeller	Warranty Analyst	warranty@waterfurnace.com
800-265-5303	Amanda McCormick	Warranty Administrator	warranty@waterfurnace.com
Training			
260-479-3255	Becky Woodbury	Training Coordinator; Schedules all training classes	becky.woodbury@waterfurnace.com
260-247-2736	Joe Griffin	Trainer	joe.griffin@waterfurnace.com
260-247-2737	Carl Robins	Trainer	carl.robins@waterfurnace.com
Marketing (marketing@waterfurnace.com)			
260-479-3212	Tim Litton	Director of Marketing Communications - Marketing or Ad plans, Strategy or Direction help	tim.litton@waterfurnace.com
260-479-3214	Laura Harris	Marketing Project Manager - GeoSave Line, Lead Manager, First point of contact for marketing department	laura.harris@waterfurnace.com
Accounting			
260-479-3282	Debra Richards	Accounting - Baliwoo	debra.richards@waterfurnace.com
888-929-2837 opt. 4	Credit	Credit Department	credit.collections@waterfurnace.com
GeoLink Support			
260-479-3319	Aaron Lindsey	GeoLink Support	aaron.lindsey@waterfurnace.com